

Submit a list of the CNA/HHA courses you will provide during the <b>next two year period</b> . Course topics must be designed to <b>enhance</b> knowledge and skills acquired during the basic certification training <b>and related to the job tasks/skills performed in the health care facility</b> . CEs must be at least one hour in length. <b>Only Department APPROVED courses can be provided</b> . Any additional courses must be submitted to the Department for approval prior to implementation. For additional course submission; submit lesson plan, objectives, outline (1 pg/CE), and course exam.		Department Only Date Approved	Department Only Staff Signature
<b>COURSE NAME: Type or Print Legibly</b>	<b>CE Hour</b>		
1.Understanding Diabetes Mellitus	4.0		
2.Spanish for Healthcare Personnel	4.0		
3.Cultural Diversity in Healthcare	2.0		
4.Recognizing Stroke	4.0		
5.Management of Assaultive Behavior (MAB) Renewal Update	4.0		
6. Assault Response Competency Renewal Update	4.0		
7.Cardiovascular Overview	4.0		
8.Therapeutic Techniques to Improve Patient Care	4.0		
9.Customer Service in Healthcare - Communication Techniques	2.0		
10.Customer Service in Healthcare - De-Escalation Techniques	2.0		
11.Customer Service in Healthcare - Dignity and Respect	2.0		
12.Customer Service in Healthcare - Self-Care Strategies	2.0		
13.Skin and Wound Considerations for the Patient	2.0		
14.Renal System Overview	2.0		
15.Endocrine System Overview	2.0		
16.Neurological System Overview	2.0		
17.Patient Observations and Notification Procedures	4.0		
18.Understanding Lab Values	4.0		
19.Legalities and Documentation in Healthcare	2.0		
20.Medical Asepsis, Infection Control and Personal Protective Equipment	2.0		
21.Medical Terminology Update	4.0		
22.Mental Health Overview	4.0		
23.Mental Health - Observing the Patient and Notification Procedures	4.0		
24.Mental Health - The Patient with Chemical Dependency	4.0		
25. Mental Health- Ethical and Legal Considerations	4.0		
26. Mental Health - Assault Response and Evasive Maneuvers	4.0		
27.Mental Health - Observing the Patient who may be a danger to self or others	2.0		
28.Understanding Pain	4.0		
29.Prevention of Harassment	2.0		
30.Dementia Overview	4.0		
31.Overview of Psychiatric Disorders	4.0		
32.Respiratory System Overview	4.0		
33.Code Blue and What to Do	2.0		
34.Stress Reduction Techniques	4.0		
35.Vital Signs -Taking and Reporting Vital Signs Accurately	2.0		